

## BANKING PRODUCTS AND SERVICES

A new customer would like to meet with you about doing business with your bank. Use the practice below to help you prepare a talk about your bank's products and services.

- 1 Your bank features basic accounts for customers. Write 1-2 characteristics for each type of account.

■ current account

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■ deposit account

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■ money market account

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- 2 Choose the right word from the list to complete each sentence.

overdraft facility    loans    bonds    standing order    pension

- a. We offer \_\_\_\_\_ for buying cars and homes.  
b. To help a customer cover expenses without any worries, we recommend a/an \_\_\_\_\_.  
c. We can manage investments such as shares, real estate and \_\_\_\_\_.  
d. For retirement planning we have got excellent \_\_\_\_\_ accounts available.  
e. A customer can arrange a/an \_\_\_\_\_ to have transfers made on a set timetable.

- 3 Make word partnerships to name typical banking products and services. The words can be used more than once.

currency    cheque    banking    safe    foreign

cards    internet    machine/dispenser/point

box    deposit    cash    credit    book

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- 4 From the above exercises, write down key notes about your bank services and products. Exchange and practise your descriptions with a partner.